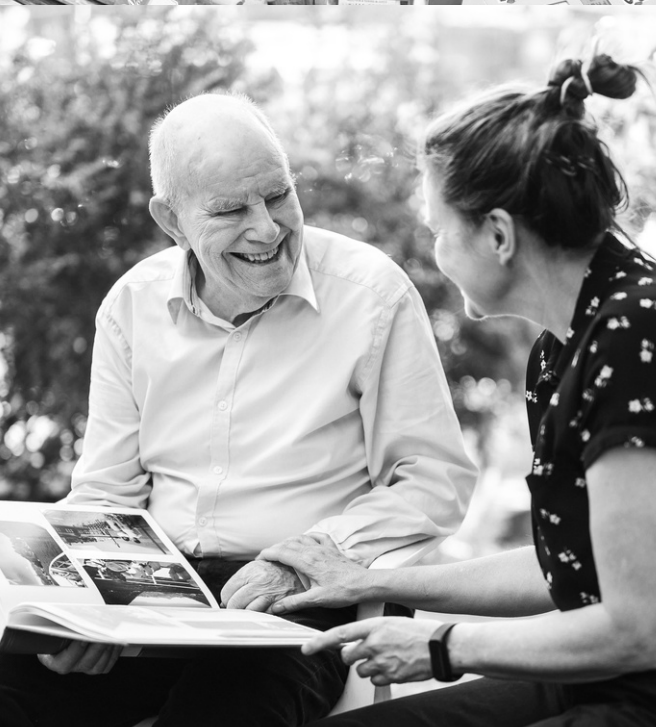


ANNUAL REPORT

2022

LICKING COUNTY
AGING PARTNERS

DIRECTOR'S NOTE

In 2022, it was shared that LCAP was embarking on an adventure focused on the name and image of our organization. Undergoing this process included gathering input from clients, staff, board members, and the public, and scrutinizing these results via a third-party marketing consultant. The year was long, and the results were surprising. We changed one word to become Licking County Aging Partners.

The word aging doesn't have a fancy synonym. There is no way to rearrange the letters or names that better summarize the changes we experience as we get older. We do not stay young forever; however, we can resist the urge to fight our age as it increases. **It is not the word that needs altering, but the mindset about it.** It became obvious that the right choice for LCAP was not to remove aging from our title, but instead share how we plan to change what aging looks like in Licking County.

We are not a program to which older adults are committed, but instead a partner committed to older adults. We are your partner in the manner of your choosing. Whether you want a trusted referral, a daily in-home meal and well-check, or a place to connect to others, we vow to be your reliable resource as you age well in Licking County. Aging is a journey made easier together.

Your partner in aging,

Melissa Owens

Melissa Owens
Executive Director

OUR LEADERSHIP

Melissa Owens
Executive Director

Mark Dinsdale
Operations Director

Carolyn Kollar
Controller

Jessie Leaman
Community Engaged Director

Shari O'Neill
Human Resources Director

April Sharp
Client Services Director

Devan Tucker
Management Associate

OUR BOARD OF DIRECTORS

Tony Adams
President

Olivia Biggs
Vice-President

Erin Kelly
Secretary

Kelly Brown
Treasurer

Members:
Dr. Craig Cairns, Erin Curtis, Todd Dodderer, Brad Feightner, Connie Hogue, David Martin, Dana Moore, Lacie Priest, Tom Scono, Bethany Stickradt, Candy Wade (Past President), Bart Weiler, David Wigginton and Jane Woodland.

OUR HISTORY

Licking County Aging Partners (LCAP) has been serving the community since 1972. Beginning in the basement of the Plymouth United Church of Christ as a way to bring activities and volunteer opportunities together for senior citizens in Licking County, LCAP is now the largest senior center and aging provider in the county. We strive to meet older adults' essential needs for meals, health and home care and social connections right in their own neighborhood.

OUR MISSION

To improve the quality of life for Licking County seniors by contributing to their independence and healthy lifestyles.

OUR FUTURE

Currently the population eligible for older adult services is nearly 25% of the county's population. In a county of 182,000+, the number of community members eligible to receive support continues to grow. As a local provider, we look to regional and state strategic plans as well, to ensure our goals align. The State Plan on Aging and Central Ohio Regional Assessment on Aging can be found on our website for your review. The need and opportunity for our services is growing and our organization is doing all that it can to make sure we have the resources to support those aging in place in Licking County. In order to do that, we have set our focus on four strategic areas:

Advocacy

Advocate for the basic rights and privileges of older adults within our community

Sustainability

Demonstrate effectiveness and efficiency in services so that LCAP is available to serve clients for many years

Accessibility

Create and make available the staff and resources to serve older adults

Collaboration

Utilize community partners to source what we cannot provide, as well as create new relationships

OUR IMPACT

3,898 CLIENTS SERVED

11% of our clients are veterans.

64% of our clientele live alone.

38% Age 60-74

39% Age 75-84

23% Age 85+

FOR YOU, BY YOU

Our staff serve you with respect, dignity, and compassion. The diverse LCAP staff consists of over 100 individuals that work full time, part time, and flexible hours to adapt to your needs.

It takes a community to serve this community and our meal delivery drivers, social workers, case managers, medical drivers, activity staff, leadership team (and more) work diligently to keep Licking County's most experienced citizens independent and aging well in their own homes.

OUR IMPACT

MEALS ON WHEELS

223,354 Home Delivered Meals

10,577 Congregate Meals

233,931

Total Meals Served

902
Chore Units

7,641
One-Way Transports

6,861
Hours Personal Care

16,057
Activity check-ins

16,617
Hours Homemaking

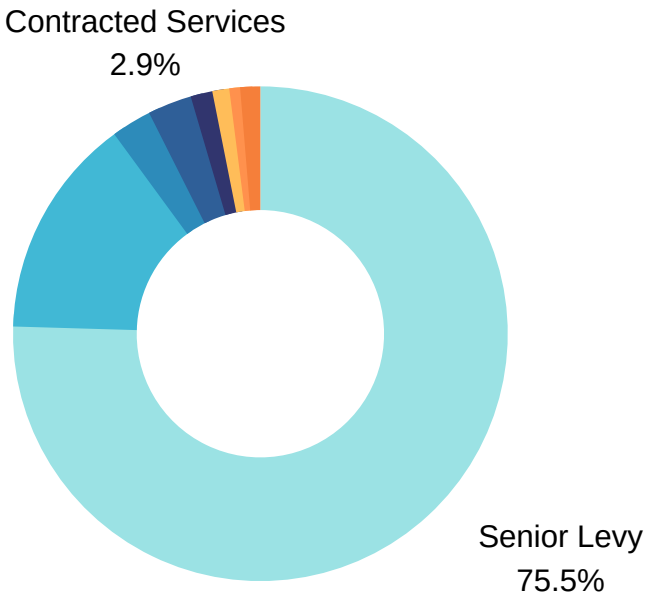
3,389
Volunteer Hours

6,284
Smilemaker Calls

2,092
Social Services referrals/connections

OUR NUMBERS

As a not-for-profit 501(c)3 organization, LCAP receives federal and state dollars through the Older Americans Act to help fund services. These monies are matched and supplemented by local tax dollars, as well as grants, contracts, and contributions from clients to help continue serving every Licking County resident, regardless of their ability to pay.



REVENUE

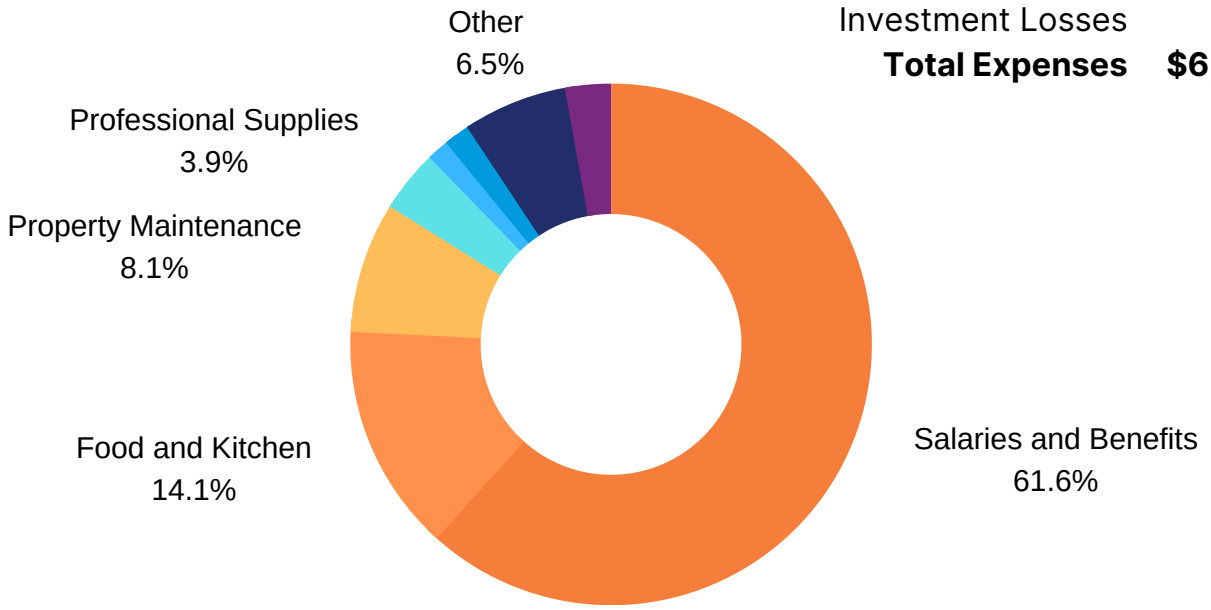
Senior Services Levy	4,100,000
Federal and State Funding	786,377
Client Contributions	142,831
Contracted Services	156,622
Other Revenue	77,518
Grants and United Way	60,099
Donations and Sponsorships	38,360
In-Kind Revenue	71,118
Total Revenues and Support	**$5,432,925**

OUR NUMBERS

The past year brought increased expenses for our organization with the economy's impact. Being a service-based organization, salaries and benefits is our top expense, as people are our business! Food and kitchen supplies is our next largest expense and we saw increased costs for the nearly 1,000 meals that are cooked and delivered each day. Vehicle expenses are also large costs for LCAP, as we maintain a fleet of 26 vehicles, as well as provide mileage reimbursement for all staff that utilize their personal vehicles to visit client homes.

EXPENSES

Salaries and Benefits	3,733,720
Food and Kitchen Supplies	855,451
Property, Vehicle, and Equipment Maintenance	490,717
Professional Expenses and Office Supplies	233,939
Vehicle and Property Insurance	81,957
Utilities	96,391
Other Expenses	70,374
Investment Losses	172,762
Total Expenses	**$6,056,676**



For additional information about the organization's financials, please visit our website at *https://lcap.org/publications-and-financials/* to see the previous three years' financial audits, 990 filings, and annual reports.

Helping Adults Flourish, Together

LCAP is a leader in providing guidance for the older adults of Licking County. We offer support for everything that creates a fuller life, from providing a warm meal, stewarding community collaboration, providing engaging opportunities, and promoting a healthy lifestyle.

1058 East Main Street
Newark, OH 43055
P: (740) 345-0821
E: lcap@lcap.org
W: **lcap.org**

Our services are built on a passion for helping others and changing lives for the better to create lasting community transformation.

LICKING COUNTY
AGING PARTNERS