HELPING **60+ ADULTS** STAY HEALTHY, INDEPENDENT, AND LIVE WITH DIGNITY

2021 ANNUAL REPORT

Licking County Aging Program

www.lcap.org

LCAP'S MISSION REMAINS THE SAME:

TO IMPROVE QUALITY OF LIFE BY CONTRIBUTING TO INDEPENDENCE AND A HEALTHY LIFESTYLE. OUR STAFF STRIVE TO RESPOND TO EACH INDIVIDUAL AS A WHOLE PERSON WITH UNIQUE NEEDS.

-Melissa Owens
Executive Director of Licking County Aging Program

2021 IMPACT

89 Employees: 59 full-time and 30 part-time or back up

3,700 Clients served

**unduplicated*

232,149 TOTAL MEALS SERVED

227,504 **HOME DELIVERED MEALS** AND 4,645 **CONGREGATE MEALS**

6,675 One-Way Transports

8,870 Smilemaker Calls

1,912 Chore Units

1,363 Well Checks

1,050 Clients assisted by Social Services

6,937 Activity Participants (virtual & in-person)

5,489 Volunteer Hours

19,125.5 Hours of Homemaking

6,937.5 Hours of Personal Care

OUR HISTORY

The Licking County Aging Program (LCAP) has been serving the community since 1972, Beginning in the basement of the Plymouth United Church of Christ as a way to bring activities and volunteer opportunities together for senior citizens in Licking County, LCAP is now the largest senior center in the county. We strive to meet seniors' essential need for meals, health and home care and social connections right in their own neighborhood.

OUR MISSION

To improve the quality of life for Licking County senior citizens by contributing to their independence and healthy lifestyles.

CVI'S FIRST YEAR AT LCAP

The Center for Visual Improvement (CVI) merged with LCAP in 2021 to become one organization. After serving this community for over 30 years out of St. Paul's Lutheran Church, CVI was a welcome addition to LCAP as we continue to serve many similar clients.

Many thanks to Cheryl and Fred Lentz who came along for the first year to transition CVI into LCAP's hands. They passed along their process and history before retiring at the end of the year. LCAP is excited for the future of CVI, which will continue to serve Licking Countians of all ages!

319 Total clients served

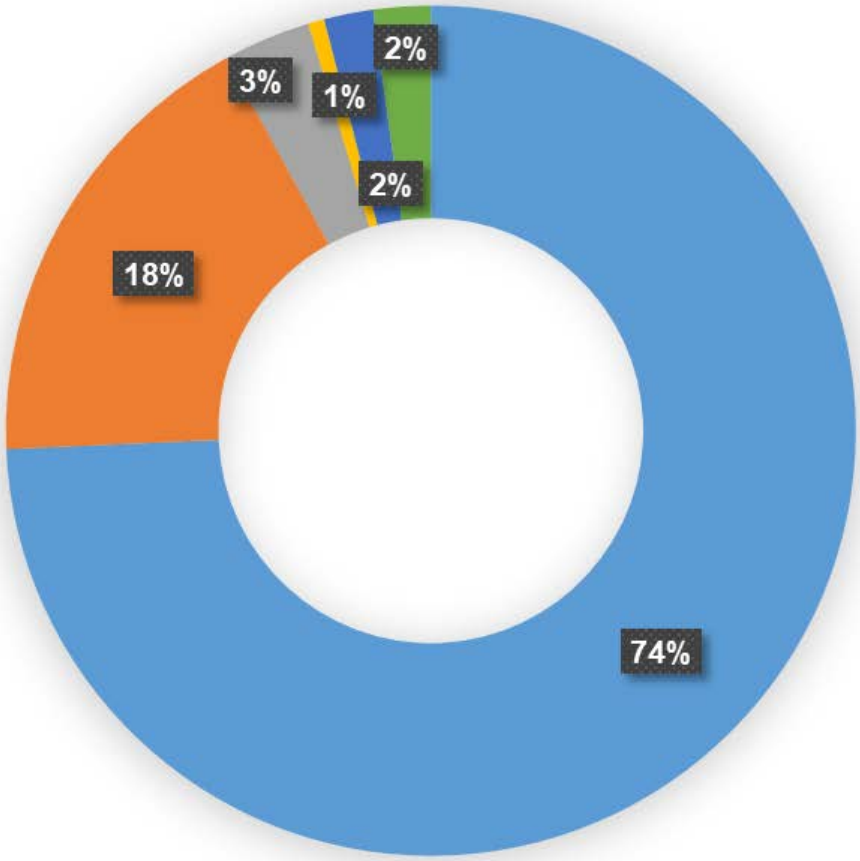
66% Clients served age 60 +

Thank you, Fred & Cheryl Lentz, for over a decade serving the CVI mission!

> **WITH SO MANY SERVICES TO PROVIDE TO OLDER ADULTS** IN OUR COMMUNITY, IT SURELY TAKES AN ACCOMPLISHED TEAM.
>
> **-Melissa Owens**
> LCAP Executive Director

Not to be outdone by 2020, the year 2021 kept life interesting in the halls of LCAP. Although the majority of our services continued, the doors of Heritage Hall Senior Center and Adult Day Center stayed closed for more than 15 months (March 2020 – June 2021). It was an exciting occasion when the guidelines controlling the day-to-day operations for senior centers were relaxed in June 2021 and our organization could once again resume full-services in July. It felt like normalcy was returning, but the COVID-19 pandemic kept some services slower than usual, with regulations limiting capacity with transportation, stricter safety protocols for the Adult Day Center, and a mask mandate that stayed in place for all clients and staff in the building and out in the community delivering services. Still, our dedicated employees took the year day-by-day and saw increased service numbers in most areas,as well as exciting collaborations from and with other community partners.Throughout the pandemic, senior centers across the nation experienced vital support from the CARES Act. This support helped purchase shelf stable meals for clients that were home-bound, equipment to ensure nutrition services continued, and supplies for essential items that older adults might encounter issues finding on their own. LCAP was proud to be a partner in allocating those resources to our clients and were dutifully responsible in ensuring those grants were spent on the intended older adults in our community. Maintaining a robust staff continued to be an issue, as it was for every other employer in Licking County, but LCAP is grateful for the hard work and dedication of the employees that dutifully serve their beloved clients.

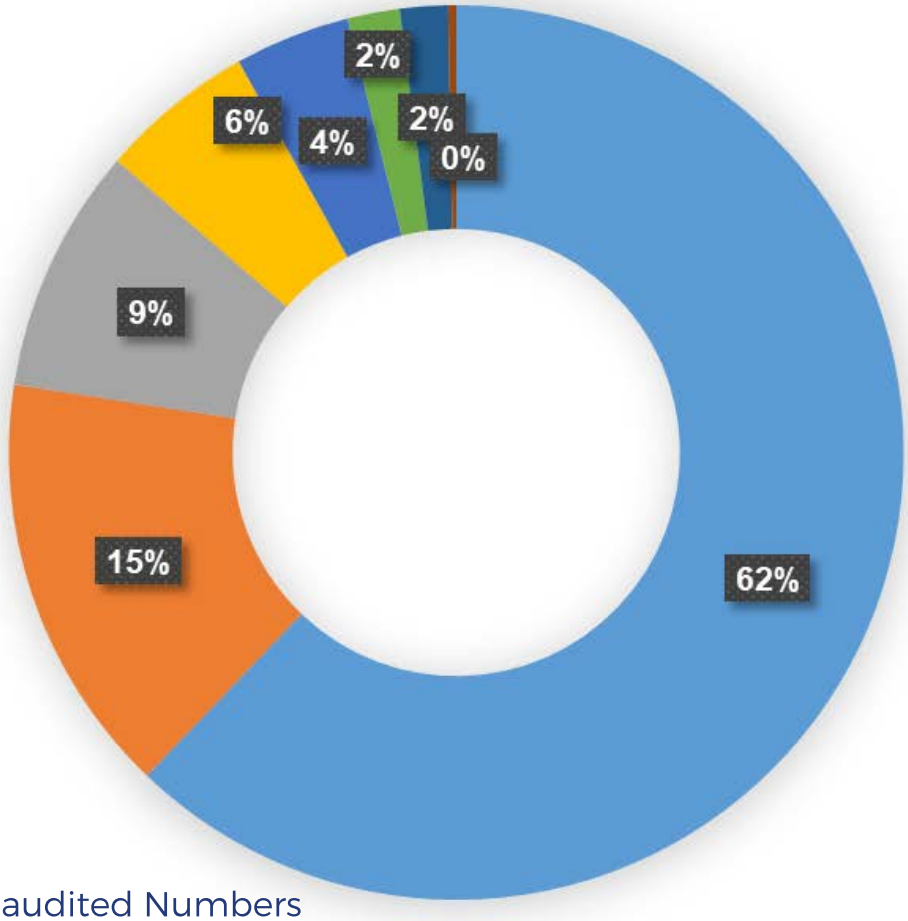
REVENUE



- Senior Services Levy
- Federal & State Funding
- Contributions
- United Way
- Contracted Services
- Other Revenue

$5,248,281

EXPENSES



- Salaries & Benefits
- Food & Kitchen Supplies
- Property, Vehicle, & Equipment Maintenance
- Other Program Expenses
- Professional Expenses & Office Suppplies
- Vehicle and Property Insurance
- Utilities
- Other Expenses

$5,014,515

*Unaudited Numbers

LCAP STRIVES TO MAINTAIN THE FOLLOWING VALUES:

- LCAP serves the community with compassion and professionalism that demonstrates honor and respect for the experience and wisdom of older adults
- LCAP is flexible and responsive to clients' needs
- LCAP creates a community where aging adults and their families find support and guidance to help navigate life transitions
- LCAP offers opportunities for older adults to continue being active, healthy and engaged in Licking County

To learn more about LCAP, visit www.lcap.org or call 740-345-0821

2021 Board of Directors

Tony Adams
President

Olivia Biggs
Vice President

Erin Kelly
Secretary

Kelly Brown
Treasurer

Candy Wade
Past President

Dr. Craig Cairns
Erin Curtis
Todd Dodderer
Brad Feightner, Jr.
Rusty Foley
Connie Hogue
David Martin
Dana Moore
Lacie Priest
Tom Scono
Rob Springer
Bethany Stickradt
Bart Weiler
David Wigginton
Jane Woodland

2021 Executive Team

Clockwise from top left: **Melissa Owens,** Executive Director; **Shari O'Neill,** Human Resources Director; **Jessie Jordan,** Community Engagement Director; **April Sharp,** Client Services Director; **Mark Dinsdale,** Operations Director

Not pictured: Devan Tucker, Management Associate

Thank you to our wonderful partners!

MEALS ON WHEELS AMERICA 2022 MEMBER

COAAA CENTRAL OHIO AREA AGENCY ON AGING

United Way