Licking County Aging Program

ANNUAL REPORT

2020

OUR MISSION

To improve the quality of life for Licking County senior citizens by contributing to their independence and healthy lifestyles

OUR HISTORY

The Licking County Aging Program (LCAP) has been serving the community since 1972, Beginning in the basement of the Plymouth United Church of Christ as a way to bring activities and volunteer opportunities together for senior citizens in Licking County, LCAP is now the largest senior center in the county. We strive to meet seniors' essential need for meals, health and home care and social connections right in their own neighborhood.

OUR LEADERSHIP

Dave Bibler
Executive Director

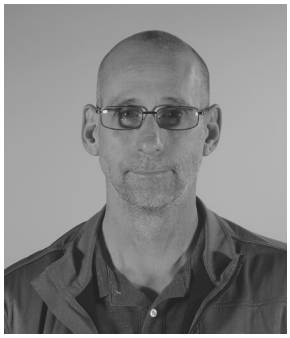
Marti Fuller
Associate Executive Director

Melissa Owens
Associate Executive Director

Shari O'Neill
Human Resources Director

Alexandra Brown
Food Services Director

April Sharp
Home Services Director



Mark Dinsdale
Transportation Director

Jessie Jordan
Management Associate

OUR BOARD OF DIRECTORS

Candy Wade
President

Tony Adams
Vice-President

Olivia Biggs
Secretary

Tim Reichert
Treasurer

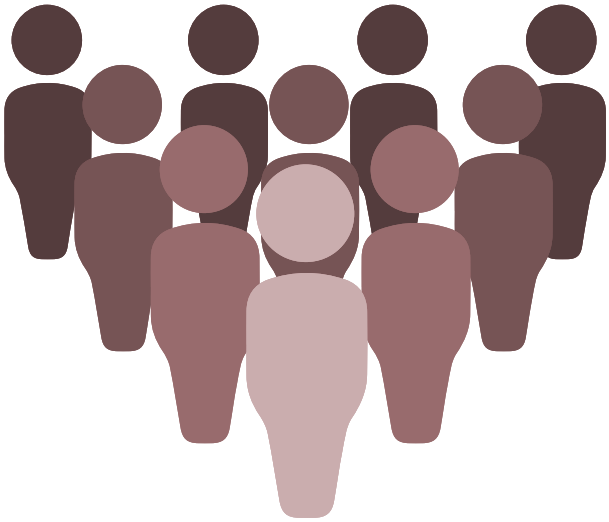
Members:
H. Daniel Bauer, Erin Curtis, Brad Feightner, Jr., Rusty Foley, Erin Kelly, Holly Slaughter, Rob Springer, Bart Weiler, David Wigginton, Kelly Wilson, and Jane Woodland

OUR IMPACT

Our staff is made up of meal and medical transport drivers, chore workers, homemakers, personal care aides, case managers, social workers, activity planners, kitchen aides, and office staff who make our services available to all Licking County seniors over the age of 60, regardless of ability to pay.

STAFF

66 Full Time
20 Part Time
2 Back Up



2,788 CLIENTS SERVED

Age 75+	35%
Live Alone	43%
Veterans	16%

MEALS ON WHEELS

252,663 Home Delivered Meals
5,485 Congregate Meals

258,148 Total Meals Served

1,115 Chore Units

5,845 One-Way Transports

5,623 Hours Personal Care

14,266 Hours Homemaking

5,489 Volunteer Hours

13,907 Smilemaker Calls

2,384 Hours Social Services

6,614 Activity Participants [virtual & in-person]

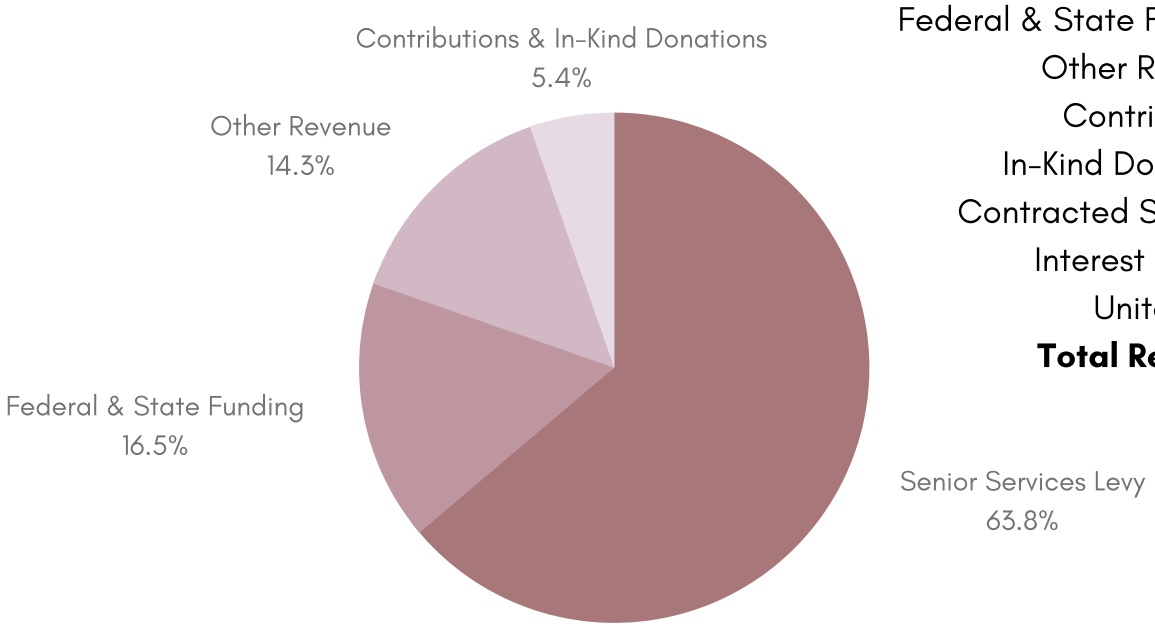
OUR STORY

2020 started out like any other year, with goals to be met and a mission to be fulfilled. When the Coronavirus pandemic hit, we were forced to shut the doors of Heritage Hall in March. We continued to provide medical transports and serve Meals on Wheels to clients; however, all other services were halted. They were resumed in June, with safety precautions in place and the doors of our senior center still closed. We are proud of what we were able to accomplish with the pandemic guidelines in place, and look forward to being able to reopen our doors for activities again soon.

On December 21, 2020, the Board of Directors voted to approve a merger with the Licking County Center for the Visually Impaired (CVI). CVI, which will go by the **Center for Visual Improvement** moving forward, has been operating out of St. Paul's Lutheran Church for over 30 years. Their ongoing mission has been to help pay for eye exams and eye glasses as well as provide Low Vision Aids such as closed circuit televisions (CCTV's) and other devices that help people with visual impairments. Uniquely, this new department will continue serving all individuals from birth to death, with a majority of their clients being 60+. Vision services is a great addition to the lineup of services LCAP has to offer.

OUR NUMBERS

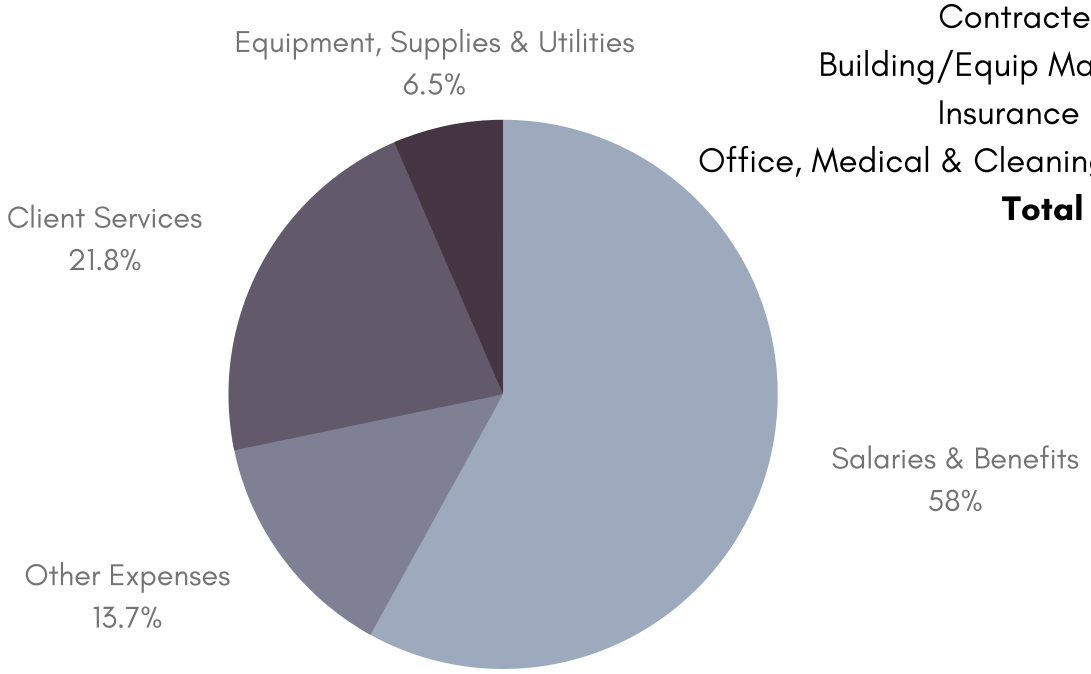
REVENUE



Senior Services Levy	$3,420,000
Federal & State Funding	$885,975
Other Revenue	$662,532
Contributions	$153,835
In-Kind Donations	$133,259
Contracted Services	$78,754
Interest Income	$16,450
United Way	$7,999
Total Revenue	**$5,358,804**

EXPENSES

Salaries & Benefits	$2,967.381
Food & Kitchen Supplies	$755,545
Other Expenses	$701,100
Vehicle Expenses	$149,997
In-Kind Donations	$133,259
Equipment & Improvements	$115,828
Utilities	$88,405
Contracted Services	$74,911
Building/Equip Maintenance	$62,944
Insurance & Bonding	$46,964
Office, Medical & Cleaning Supplies	$16,901
Total Expenses	**$5,113,235**



OUR VISION FOR 2021

We hope to reopen Heritage Hall whenever we are permitted and we are positive it is a safe environment for our seniors. That might cause our activity numbers to be smaller, but we have to ensure your safety before recreation begins again. As they have, our in-home services will continue. We urge our seniors to stay safe and hope you remain healthy until we see you back in our halls!